

## Manage Quality Customer Service Answers

**bsbcus501 manage quality customer service** - management system to collect, analyse and display customer service data to senior executives. of particular concern is the waiting period of after-sales inquiries for end

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**bsbcus501b manage quality customer service** - 3.2 develop and use strategies to obtain customer feedback to improve the provision of products and/or services 3.3 develop, procure and use resources effectively to provide quality products and/or services to customers 3.4 make decisions to overcome problems and to adapt customer services, products and/or service delivery in consultation with appropriate individuals and groups 3.5 manage ...

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