
Verint Impact 360

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application notes for configuring verint impact 360 ... - compliance test between verint impact 360 application and avaya aura® contact center and avaya aura® solution for midsize enterprise that has avaya aura® application enablement services 6.1 and avaya aura® communication manager 6.0 applications. the avaya aura® contact center system used for the compliance test was a co-resident system that includes contact center manager server, contact ...

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impact 360 recording - communitysco - impact 360 recording integration service cisco integration guide release 7.8 sp1 september 2008

impact 360 quality monitoring - promero - impact 360 quality monitoring is part of the impact 360 workforce optimization solution from verint witness actionable solutions. impact 360 unifies performance management, workforce management, full-time recording, quality monitoring, **support statement verint systems** - support statement verint systems will support customers who run impact 360 products on supported operating systems, irrespective of whether they are running in **end of sale notice - avaya support** - end of sale notice. notification date: 2-june-2010. effective date: 10-august-2010. subject: avaya contactstore for communication manager (avaya cscm) and verint impact 360 release 7.8

impact 360 express - tos - about verint witness actionable solutions verint® witness actionable solutions™ was formed as a result of the company's successful combination with workforce optimization provider witness systems.

impact 360 success story: lloyds tsb asset finance division - benefits service quality is a key measurement for lloyds tsb asset finance division, and using verint witness actionable solutions' software, the division has succeeded in raising its customer satisfaction scores,

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application notes for verint® workforce optimization ... - verint workforce optimization is a call recording solution. in the compliance testing, verint workforce optimization used the telephony services application programming interface (tsapi) from avaya aura® application enablement services to monitor contact center devices on avaya aura® communication manager, and used the device, media, and call control (dmcc) interface from avaya aura ...

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